

Download the Lucent Health App!

HEARTSHARE

The Lucent Health app simplifies managing your health insurance by providing easy access to essential information and detailed insights into your healthcare expenses.



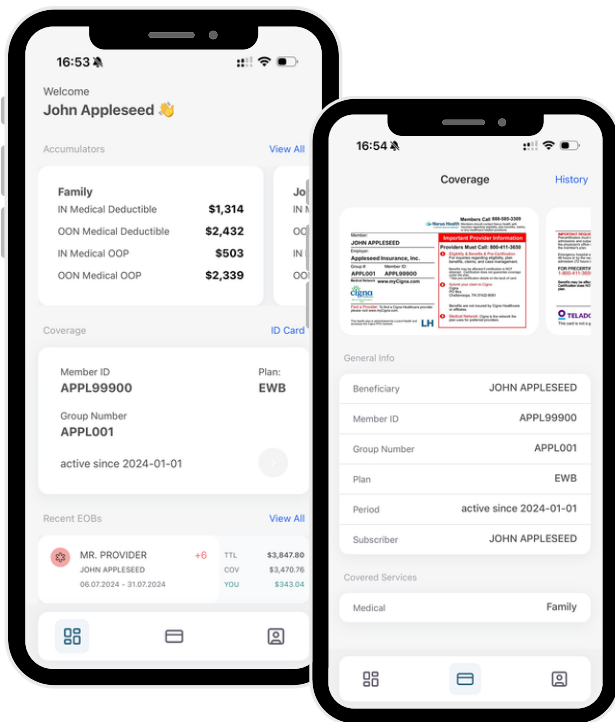
Features

Access your digital ID card

Track your accumulators

Review your claims

View Explanation of Benefits (EOBs)



Additional Benefits

- **Real-time claims data:** Get up-to-date information on your claims with just a few taps.
- **Track family coverage:** Manage and track the accumulators and claims for everyone on your insurance plan.
- **Stay organized:** Have all your insurance details in one place.
- **Get support:** Communicate directly with the Concierge Care team.

Follow these easy steps to register your account in the Lucent Health app!

1. Download the Lucent Health app on the Apple App Store or Google Play Store.
2. On the login page, click **Register Account**.
3. Enter your email address and verify by entering the one-time passcode in your email.
4. After verifying, enter the Member ID listed on your ID card, along with your full name and date of birth.
5. Click **Finish Enrollment** to be redirected back to the Lucent Health app.

The Lucent Health app uses multi-factor authentication, meaning you will not set a password. You will receive a one-time code in your email each time you log in.



Scan the QR code to download the Lucent Health app in the Apple App Store or Google Play Store!