

PERMA FAIR CARE COORDINATION

Getting You to Your First Appointment

Find a provider. Book the visit. Send your records.



Starting with a new provider? PERMA FAIR will help.

We will help you **find a provider**, **schedule appointments** and **transfer your medical records** to your first appointment.

Three ways we help

1 Find a provider

Tell us the kind of care you need and where. We'll help you find a provider in the optional MagnaCare network, or any provider you choose.

2 Schedule

appointments

We can contact the provider's office, explain your plan and help arrange or change your appointment.

3 Transfer medical

records

We help get your medical records to your new provider in time for your first appointment.

WHY IT MATTERS

Your provider is ready at your first appointment

With all of your information available at your first appointment, your provider can make a diagnosis and develop a treatment plan.

Your records → First visit → Diagnosis → Treatment plan

How to get started

1 Call PERMA FAIR

Call the Member Number on your Benefits ID Card and **select Option 2**. We're available 24/7.

2 Tell us what you need

A provider, an appointment, records sent, or all three.

3 We work with the offices

PERMA FAIR coordinates with the provider offices for you.

Helpful to have ready

- Your Benefits ID Card
- Provider type or specialty needed
- Your location and travel distance
- Your appointment scheduling preferences (days and times)
- Providers who have your records

Need Help?

Call the Member Number on your Benefits ID Card and **select Option 2** for PERMA FAIR.